



## Website Maintenance Contracts

It is important to keep your website up to date and to refresh it on a regular basis as this can help lift your site higher in the search listings and also make your site more interesting for returning visitors.

If the major search engines see that your site is continuing to have new content and changes made to it they see this as your site being active and more relevant and this can help effect where in the listings your site is shown.

Bytesize Design can help give you peace of mind with a choice of very cost effective website maintenance packages to suit your business and budget. We offer four levels of service from our standard pay as you go package right up to our gold support package.

Talk to us about your needs, we can help provide you with the best solution.

Detailed below are our website maintenance support packages.

### Pay As You Go

Our standard service unless you opt for one of our Bronze, Silver or Gold packages.

**What's included –**

- Response to all enquiries within 24 hours.
- All email/website support, updates and telephone support charged at our hourly rate of £40.00 per hour. A minimum charge of 1 hour will apply to any work carried out.

## Bronze Support

### What's included –

- Complete local backup of your website once a month.
- Website statistics once a quarter.
- 60 minutes support time each month (includes making changes to your website and telephone support)
- Response to all enquiries within 12 hours.
- Monthly monitoring of web/email hosting, data quota and if necessary advice on top up.

Price per month - **£37.50** Price per year - **£400**

## Silver Support

### What's included -

- Complete local backup of your website once a week.
- Website statistics once a month.
- 90 minutes support time each month (includes making changes to your website and telephone support)
- Response to all enquiries within 12 hours.
- Weekly monitoring of web/email hosting, data quota and if necessary advice on top up.
- One to One 30 minute performance & website development meeting.\*

Price per month - **£47.50** Price per year - **£520**

## Gold Support

### What's included -

- Complete local backup of your website daily.
- Website statistics once a week.
- 120 minutes support time each month (includes making changes to your website and telephone support)
- Response to all enquiries within 6 hours.
- Daily monitoring of web/email hosting, data quota and if necessary advice on top up.
- One to One or by phone, 60 minute performance & website development meeting.\*

Price per month - **£57.50** Price per year - **£640**

\*Must be within a 20mile radius of the Bytesize Design office. Any additional work or maintenance required that runs over your chosen allocated support package times will be billed at Bytesize Designs standard hourly rate of £40.00 per hour, minimum 1 hour fee.